

To the management team ,

Wolt Nicosia ,

We are hereby to notify you that we gathered here today Dec 13 ,2022 , since there has been the changes with base payment rates from €2.40 within 1 km area to €2.26 cents with an unprofessional way , and we the team of wolt couriers of Nicosia ,are really dissatisfied with the payment system ,

And we come up all here together to demand our needs and I hope the management team take this point into consideration ,

Our demands ,

\* Base payment per order €2.60 including marketing compensation within 1 km area

\* Distance payment needs to be as before 0.50 cents per km area

\*\*Pick up and drop off distance must be clearly mention in the system \*\*

\*Bonus hrs \*\*\*

\*\*Friday, needs to be same as before as €4 per order ,and Saturday ,needs to be €3.50 per order ,

\* Other days €3 per order ,

\*\* Surge rule must apply ASAP , when it rains ,€1.10

\*\*Regarding our fleet managers and respective third parties ,

We request them to decrease their commission percentage down to 30% including social insurance ,

-We found out that our some couriers got their wolt account blocked by the management team ,

( We humbly request the management team to reactivate the block account that has been made today )

Looking for your positive response.

Thankyou.

Wolt courier partners, Nicosia