Project INTEGRO
With neighbours from elsewhere – Integration of migrants in their localities

www.migrace.com

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• **Association for Integration and Migration**
  - Human rights non-profit organization defending rights of foreigners in the Czech Republic
  - Created in 1992 as Counselling Center for Refugees
  - Complex support to migrants, irrespective of their legal status

• **Field of work**
  - **Legal and social counselling, psychosocial assistance**
  - **Advocacy and analytical work** – legislative work, publications, public debates, policy briefs, networks – PICUM, ENAR
  - **Influencing the majority society** - multicultural events, campaigns
• **Overall aim:** encourage migrants towards active citizenship and participation in public life in their localities - selected districts of Prague capital city.

• **Specific aims:**
  - Establish or develop tools and services, which would enhance the active participation of migrants at the local level
  - Render the local public services better accessible to migrants
  - Contribute to a better coexistence of migrants with local majority society - develop multicultural local societies
**Project needs**

- **Sources of knowledge:**
  - SIMI direct work with migrants – longstanding experience
  - Priorities defined in the migrant integration strategies – national, Prague
  - Stakeholders needs assessment

- **Defined needs of target groups:**
  - Migrants barely participate in local public life because of various barriers (language, orientation in the system, lack of awareness or motivation, communication with institutions)
  - Czech local integration policies are not developed enough – crucial to motivate local authorities to get involved, to develop concrete local arrangements
Stakeholders

Stakeholders needs assessment

- Desk research on integration practices (municipalities, NGOs)
- Shared practices at platforms – Regional counselling platform on migrant integration, Intercultural Work Network
- Focus groups with migrants – Gents’ clubs, IWs
- 2 round tables – 40 stakeholders

Involved stakeholders:

- National and local authorities
- Migrant associations, active migrants
- NGOs working with migrants
- Other NGOs and social services
- Local public institutions
Stakeholders
• **Prague capital city**
  • Substantial population of migrants - 37 % (13,5 % of city)
  • Migrant population cca. 450,000 (4 %) – TCNs 60 %
  • Existing migrant integration strategy

• **Selected districts – Prague 2, 3**
  • High density of migrant population (11 %)
  • Realized integration projects and interest in further development of local actions
  • Direct contacts with competent clerks
  • Prague 3 – social services and NGOs
Activities

- Promotion and provision of assistance services - intercultural work (sort of cultural mediation)
- Legal and social counselling services - both target groups
- Raising awareness and capacity building tools
  - For migrants – leaflets, information map kit, community media, toolkit on active citizenship at local level, trainings
  - For local public services - training on intercultural competences, leaflet
- Advocacy work - political participation of TCNs, development of integration policy for Prague Capital City
Intercultural work

- **New assistance service** – provided by trained migrants
  - qualified assistance for other migrants in their communication with public institutions
  - enhances employability of migrants, active participation
  - facilitates communication, prevents conflicts
  - service executed at the immigration authorities
  - foreign experience – use at the local level – PT, AT

- **Promotion and provision**
  - Local authorities of selected districts
  - Other local public services and institutions

- **Search for its incorporation** to their structures
SE SOUSEDY ODJNID
„Projekt INTEGRO – Integrace cizinců v jejich lokalitách“

SIMI Vám nabízí
bezplatné služby interkulturních pracovníků.

- tlumočí a využívá přítom znalost specifické terminologie
- dovysvětluje kontext situace, jako migrant chápe odlišnosti v kulturním a sociálním zájmu obou jednajících stran
- poskytuje poradnictví jakožto pracovník v sociálních službách
- orientuje se ve věcech pobytových předpisů, sociálního zabezpečení, vzdělávání atd.
- flexibilně dle potřeby pracuje s klientem v kanceláři i mimo ní

Služba je zde pro Vás ZDARMA od prosince 2014 do května 2015.
Pokrývá 5 jazyků: angličtina, ruština, ukrajinština, vietnamština, španělština.
IWs at SIMI

- December 2014 – May 2015
- 5 workers: 4 – 10 hours/week
- Languages: RUS, ANG, ESP, UKR, VIET
- Tasks:
  - Assistance at SIMI counselling depts
  - Assistance in communication with public institutions
  - Field work – contacting migrants, distributing leaflets
  - Promotion of services to stakeholders
  - Translation of info materials of other public services
  - Contributions to community media
Tools for migrants

• **Information map kit**
  - public services at Prague 3
  - 4 types of institutions
  - Leaflet/online – CZ, RU, EN

• **Leaflet on IW services**
  - 6 languages of IWs
  - SIMI field work, social media

• **Local & community media**

• **Toolkit on active citizenship**
  - Law of association - consultations
  - Public actions, reach the authorities
Tools for migrants

Map of Prague 3 for migrants
Trainings

- **Public services**
  - Intercultural communication and specificities of work with migrants
  - Increase intercultural competences – facilitate communication, eliminate negative attitude of clerks
  - Prague 3 Self-employment dept, Prague 3 social services

- **Intercultural workers**
  - Tailored by needs from practice
  - Finance and tax issues
  - Limits of IW competences
Outcomes

Expected outcomes

• Promote IW services of intercultural work – **30 local authorities and public services served, 46 migrant clients**
• Raise awareness of and achieve better access of migrants to certain local public services – **1000 leaflets, 1000 map kits/45 services**
• Motivate migrants to make initiatives and take part in the local public life – **5 IWs, 8 migrant associations**
• Increase intercultural competences of local stakeholders and encourage better approach towards migrants – **18 clerks trained/ 3 services**

Unexpected outcome

• When a challenge becomes an opportunity – migrant integration is a political issue
• Snow ball effect
• Immediate sustainability
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