



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION



Project INTEGRO

With neighbours from elsewhere – Integration of migrants in their localities

www.migrace.com

Eva Čech Valentová
9. listopad 2014



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

SIMI

- **Association for Integration and Migration**
 - Human rights non-profit organization defending rights of foreigners in the Czech Republic
 - Created in 1992 as Counselling Center for Refugees
 - Complex support to migrants, irrespective of their legal status
- **Field of work**
 - **Legal and social counselling, psychosocial assistance**
 - **Advocacy and analytical work** – legislative work, publications, public debates, policy briefs, networks – PICUM, ENAR
 - **Influencing the majority society** - multicultural events, campaigns



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

SIMI Pilot project

- **Overall aim:** encourage migrants towards active citizenship and participation in public life in their localities - selected districts of Prague capital city.
- **Specific aims:**
 - Establish or develop tools and services, which would enhance the active participation of migrants at the local level
 - Render the local public services better accessible to migrants
 - Contribute to a better coexistence of migrants with local majority society - develop multicultural local societies



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Project needs

- **Sources of knowledge:**
 - SIMI direct work with migrants – longstanding experience
 - Priorities defined in the migrant integration strategies – national, Prague
 - Stakeholders needs assessment
- **Defined needs of target groups:**
 - **Migrants barely participate in local public life because of various barriers** (language, orientation in the system, lack of awareness or motivation, communication with institutions)
 - **Czech local integration policies are not developed enough** – crucial to motivate local authorities to get involved, to develop concrete local arrangements



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Stakeholders

- **Stakeholders needs assessment**
 - **Desk research on integration practices** (municipalities, NGOs)
 - **Shared practices at platforms** – Regional counselling platform on migrant integration, Intercultural Work Network
 - **Focus groups with migrants** – Gents' clubs, IWs
 - **2 round tables** – 40 stakeholders
- **Involved stakeholders:**
 - National and local authorities
 - Migrant associations, active migrants
 - NGOs working with migrants
 - Other NGOs and social services
 - Local public institutions



Stakeholders





SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Location

- **Prague capital city**
 - Substantial population of migrants - 37 % (13,5 % of city)
 - Migrant population cca. 450,000 (4 %) – TCNs 60 %
 - Existing migrant integration strategy
- **Selected districts – Prague 2, 3**
 - High density of migrant population (11 %)
 - Realized integration projects and interest in further development of local actions
 - Direct contacts with competent clerks
 - Prague 3 – social services and NGOs





SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Activities

- **Promotion and provision of assistance services - intercultural work** (sort of cultural mediation)
- **Legal and social counselling services** - both target groups
- **Raising awareness and capacity building tools**
 - **For migrants** – leaflets, information map kit, community media, toolkit on active citizenship at local level, trainings
 - **For local public services** - training on intercultural competences, leaflet
- **Advocacy work** - political participation of TCNs, development of integration policy for Prague Capital City

Intercultural work



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

- **New assistance service** – provided by trained migrants
 - qualified assistance for other migrants in their communication with public institutions
 - enhances employability of migrants, active participation
 - facilitates communication, prevents conflicts
 - service executed at the immigration authorities
 - foreign experience – use at the local level – PT, AT
- **Promotion and provision**
 - Local authorities of selected districts
 - Other local public services and institutions
- **Search for its incorporation** to their structures



**SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION**

Intercultural work



**SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION**



EIF Community Actions



SE SOUSEDY ODJINUD

„Projekt INTEGRO – Integrace cizinců v jejich lokalitách“

Integration on the Ground - INTEGRO
Grant Agreement HOME/2013/EIFX/CA/CFP/426

- **Setkáváte se při své práci s cizinci?**
- **Rádi byste si s nimi lépe porozuměli?**
- **Hodil by se Vám občas profesionál, který Vám pomůže překonat jazykovou nebo kulturní bariéru?**

SIMI Vám nabízí
bezplatné služby interkulturních pracovníků.

- tlumočí a využívá přitom znalost specifické terminologie
- dovysvětluje kontext situace, jako migrant chápe odlišnosti v kulturním a sociálním zázemí obou jednajících stran
- poskytuje poradenství jakožto pracovník v sociálních službách
- orientuje se ve věcech pobytových předpisů, sociálního zabezpečení, vzdělávání atd.
- flexibilně dle potřeby pracuje s klientem v kanceláři i mimo ni

Služba je zde pro Vás **ZDARMA** od prosince 2014 do května 2015.
Pokrývá 5 jazyků: **angličtina, ruština, ukrajinština, vietnamština, španělština.**



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

IWs at SIMI

- **December 2014 – May 2015**
- **5 workers:** 4 – 10 hours/week
- **Languages:** RUS, ANG, ESP, UKR, VIET
- **Tasks:**
 - Assistance at SIMI counselling depts
 - Assistance in communication with public institutions
 - Field work – contacting migrants, distributing leaflets
 - Promotion of services to stakeholders
 - Translation of info materials of other public services
 - Contributions to community media



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Tools for migrants

- **Information map kit**
 - public services at Prague 3
 - 4 types of institutions
 - Leaflet/online – CZ, RU, EN
- **Leaflet on IW services**
 - 6 languages of IWs
 - SIMI field work, social media
- **Local & community media**
- **Toolkit on active citizenship**
 - Law of association - consultations
 - Public actions, reach the authorities



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION



EIF Community Actions



Are you a migrant?

Have you received an administrative letter and don't understand what it means?

Do you need to extend your residence permit in the Czech Republic and are unsure which documents you need to submit?

Are you unsure of how to register with a general practitioner?

Would you like to register your children in a kindergarten or a school?

Get in touch with

the **INTERCULTURAL WORKERS AT SIMI!**

- We are migrants who have been trained to provide qualified assistance and counselling for other migrants.
- We speak Czech, English, Russian, Vietnamese, Ukrainian and Spanish.
- We are able to interpret meetings in these languages. We can accompany you to a municipal office, school, hospital, etc..
- We can provide counselling on a majority of issues related to migrant life in the Czech Republic
- In more complicated cases, we work with lawyers, social workers and a psychologist at SIMI.

**We provide professional service
FREE OF CHARGE.**



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Tools for migrants

Map of Prague 3 for migrants

Přehled institucí a služeb na Praze 3 (nejen) pro cizince - Google Chrome

mapa.migrate.com/?cat%5B%5D=c1&cat%5B%5D=c2

Apps Dopravní podni... 30 Breathtaking... Penize | sMone... Pinterest

PŘEHLED INSTITUCÍ A SLUŽEB NA PRAZE 3 (NEJEN) PRO CIZINCE

- Služby pro migranty
- Sociální služby a poradny
- Úřady a instituce
- Zdravotnická zařízení

United Kingdom Czech Republic

- Asociace pro interkulturní práci
- Azylový dům (Diakonie Českobratrské církve)
- Azylový dům pro muže Žižkov (Naděje)
- Centrum pro integraci cizinců
- ČSOP Koniklec (Český svaz ochránců přírody)
- Denní centrum U Bulhara (Naděje)
- Domov pro seniory - Habrova (Ošetrovatelský)
- Domov pro seniory a odlehčovací služby - Pod
- Hospic Cesta domů
- Integrační centrum Zahrada
- Intervenční centrum pro osoby ohrožené
- Klub REMEDIUM - centrum aktivit pro seniory
- Komunitní centrum Armáda spásy (Armáda

Mapa vznikla v rámci projektu INTEGRO ...

Map data ©2015 Google Terms of Use Report a map error

Migranti angličt...jpg Migranti angličt...jpg Final Evaluatio...do... hyo9MPNnE4s.jpg Irg_626simi klub.jpg Project Presen...pptx Show all downloads...



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Trainings

- **Public services**
 - Intercultural communication and specificities of work with migrants
 - Increase intercultural competences – facilitate communication, eliminate negative attitude of clerks
 - Prague 3 Self-employment dept, Prague 3 social services
- **Intercultural workers**
 - Tailored by needs from practice
 - Finance and tax issues
 - Limits of IW competences





SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Outcomes

- **Expected outcomes**
 - Promote IW services of intercultural work – **30 local authorities and public services served, 46 migrant clients**
 - Raise awareness of and achieve better access of migrants to certain local public services – **1000 leaflets, 1000 map kits/45 services**
 - Motivate migrants to make initiatives and take part in the local public life – **5 IWs, 8 migrant associations**
 - Increase intercultural competences of local stakeholders and encourage better approach towards migrants – **18 clerks trained/ 3 services**
- **Unexpected outcome**
 - When a challenge becomes an opportunity – migrant integration is a political issue
 - Snow ball effect
 - Immediate sustainability



SDRUŽENÍ ASSOCIATION
PRO INTEGRACI FOR INTEGRATION
A MIGRACI AND MIGRATION

Eva Čech Valentová
valentova@refug.cz

www.migrace.com

www.project-integro.org

